

Care & Maintenance



Quantum Quartz®

Benchtops

Quantum Quartz® is a high quality solid non porous surface product that is resistant to scratches, heat and stain however, Quantum Quartz® is not heat, stain and scratch proof. Quantum Quartz® requires minimum maintenance and the following care and maintenance guidelines will help to keep the surface in immaculate condition for years.

General routine care and maintenance

Quantum Quartz® is highly resistant to stains caused by fruit juices, liquid food colouring, coffee, tea, wine, grapes, soft drinks, paints, nail polish and remover, automotive fluids, and permanent markers. If accidentally any of the above is spilt on the top / floor, wipe off the stained area with any commonly available multi-purpose cleaner or household detergent and then with ordinary water immediately.

The high gloss finish and extremely low moisture absorption of Quantum Quartz® fully eliminates the need for any sealing.

WARNING ! Heat Tolerance

Quantum Quartz® is designed and manufactured to withstand moderate heat and the product is not heat proof. The Thermal -shock resistance is increased with the increase of the used thickness of Quantum Quartz®, a slab with the thickness of 30 mm is far more resistant than a 10 mm slab Quantum Quartz® surface. Like any other composite material, Quantum Quartz® may be damaged by a sudden or lasting exposure to high temperatures, mainly at the edges and cut-outs of the product resulting in cracks.

Therefore, we suggest that hot pots and pans never be directly placed on the surface, doing so will VOID YOUR WARRANTY. We also recommend a hot pad or trivet be placed on the surface under cooking units such as electric frying pans, crock pots, or roaster ovens.

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Use of common kitchen implements

Common kitchen implements including sharp knives won't harm the Quantum Quartz® bench tops, as they are made up of pure natural quartz. However, continued use of kitchen knives on the bench tops could dull the polished surface and blunt the knives. Care should be exercised when moving heavy objects and avoid dropping heavy kitchen tools directly on to the surface.

Stubborn Stains or Dried Spills

If necessary, use a non-abrasive soft soap along with a non-scratch or delicate scrub pad. Afterwards, thoroughly rinse with clean water to remove residue.

To remove adhered material such as food, gum, nail polish or even dried paint, first scrape away excess material with a plastic putty knife and then use a damp cloth to remove any marks or residual dirt.

For extra-stubborn stains, a no-scratch Scotch-Brite® pad is recommended along with a non-abrasive cream cleanser (a non-abrasive cleanser will not dull the surface shine) and rinse to remove residue.

Exposure to chemicals and solvents

Quantum Quartz® can be permanently damaged by prolonged exposure to strong chemicals and solvents. It is advisable not to use hydro fluoric acid, any products containing trichlorethane or methylene chloride and paint strippers.

Exposure to direct sunlight

Quantum Quartz® slabs and tiles when exposed to direct sunlight may result in colour change and warping, it is advisable to avoid direct sunlight over a prolonged period on the surfaces.